

**WE'RE HERE TO HELP!** Please note the following important information regarding filing a claim with Assurant.

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- You are responsible for continuing to make your regular scheduled payments until a decision is made by us on any claim submitted under the Certificate.
- For faster processing, we recommend you file your claim online at [cardbenefits.assurant.com](http://cardbenefits.assurant.com)

## Complete sections for your claim type as identified below

Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.

### LOSS OF SELF-EMPLOYMENT INCOME CLAIMS

*Please submit your claim form after the number of consecutive days of loss of self-employment outlined in your Certificate of Insurance.\**

*\*Refer to your Certificate of Insurance for acceptable closure reasons and supporting documentation requirements*

- Complete and sign Section 1 & 2.  
**Note:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.
- Please complete Section 3. The Self-Employment Affidavit must be notarized by a notary public or a commissioner of oaths. Ensure the notary stamp/seal is visible and clear.

### PLEASE RETURN YOUR FORM AND/OR SUPPORTING DOCUMENTATION IN ONE OF THE FOLLOWING WAYS:



Upload your documents for faster processing.

**Online:** [cardbenefits.assurant.com](http://cardbenefits.assurant.com)



Alternatively, you can mail the documents.

**Mail:** Assurant, Financial Claims,  
1945 King Street East, Suite 100, Hamilton, Ontario L8K 1W2

We recommend that you retain copies of all documentation submitted to us for review.

**All benefit payments are paid directly to your creditor, and will be shown on your monthly billing statement.**

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**SECTION 1**
**FOR FASTER CLAIM PROCESSING:** Please complete form, save file and upload to [cardbenefits.assurant.com](http://cardbenefits.assurant.com)
**PRIMARY CARDHOLDER INFORMATION** Please complete for all claims being submitted

Loss of Self-Employment

CREDITOR NAME (GROUP POLICYHOLDER)					
<input type="checkbox"/> CHECK HERE IF YOU ARE FILING A CLAIM FOR MORE THAN ONE ACCOUNT					
PLEASE LIST ALL ACCOUNT NUMBERS					
NAME OF PRIMARY CARDHOLDER					
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE OF BIRTH MM DD YYYY	AGE
PREFERRED METHOD OF CONTACT		EMAIL ADDRESS			
<input type="checkbox"/> MAIL <input type="checkbox"/> EMAIL					
ADDRESS					
STREET		CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER (       )
NAME OF CLAIMANT					
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE OF BIRTH MM DD YYYY	RELATIONSHIP TO PRIMARY CARDHOLDER
DO YOU QUALIFY TO RECEIVE UNEMPLOYMENT BENEFITS FROM SERVICE CANADA?		HAVE YOU RETURNED TO WORK?		IF YES, WHAT DATE DID YOU RETURN TO WORK?	
<input type="checkbox"/> YES <input type="checkbox"/> NO		<input type="checkbox"/> YES <input type="checkbox"/> NO		MM DD YYYY	

**SECTION 2**
**AUTHORIZATION AND CLAIMS ASSISTANCE**

Please certify that the information given here is true and correct.

I AUTHORIZE any employer, physician, hospital, insurance company, law enforcement agency, fire department, or other entity or person, that has any records or knowledge in regard to the present insurance claim, to release all available records and knowledge, which they may possess to the above noted insurer(s) American Bankers Insurance Company of Florida hereinafter referred to as "Assurant", its authorized administrator, its re-insurer, or their respective agents.

The information is to be used in the evaluation of an insurance claim and for the purposes relating to such claim. This consent shall be valid during the continuation of such claim.

I also authorize the insurer, its authorized administrator, its re-insurers, the group policyholder and their respective agents to exchange and or transmit information concerning this claim to the organization listed above as necessary to evaluate this claim.

I understand that in executing this authorization, I waive the right for such information to be privileged. A photocopy of this authorization shall be considered as effective and valid as the original.

I confirm and understand that the information provided is true and accurate to the best of my knowledge. This claim shall be void if, whether before or after the loss, I concealed or misrepresented any facts, or if any documents submitted have concealed or misrepresented any fact or circumstance concerning this claim.

By checking this box, I acknowledge that the above statement is true as of \_\_\_\_\_

CLAIMANT SIGNATURE	DATE MM DD YYYY

**VERBAL RELEASE OF INFORMATION**

Customer privacy and the protection of private and confidential information is important to us. We do understand that in some cases, a claimant may wish to have someone speak to Assurant on their behalf. Please complete this authorization section if you wish to have another individual discuss the details of your claim. Without this authorization we are unable to speak to anyone other than the claimant.

I give my authorization to Assurant to speak to \_\_\_\_\_,

who is my \_\_\_\_\_, with regard to my claim.

By checking this box, I acknowledge that the above statement is true as of \_\_\_\_\_

CLAIMANT SIGNATURE	DATE MM DD YYYY

**SECTION 3**
**FOR FASTER CLAIM PROCESSING:** Please complete form, save file and upload to [cardbenefits.assurant.com](http://cardbenefits.assurant.com)
**SELF-EMPLOYMENT AFFIDAVIT**

CREDITOR NAME (GROUP POLICYHOLDER)		ACCOUNT NUMBER		DATE LAST WORKED MM DD YYYY	
CLAIMANT'S NAME					
LAST NAME			FIRST NAME, MIDDLE INITIAL		
ADDRESS					
STREET		CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ( )
HOME TELEPHONE NUMBER ( )		EMAIL ADDRESS (IF AVAILABLE)			
ARE YOU STILL OFF WORK? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF NO, DATE YOU RETURNED TO WORK MM DD YYYY	NUMBER OF HOURS WORKED PER WEEK	EXPECTED RETURN TO WORK DATE MM DD YYYY	MY OCCUPATION IS	
WHAT PERCENTAGE OF YOUR TIME WAS SPENT AT EACH OF THE FOLLOWING:		SUPERVISORY / ADMINISTRATIVE %	MANUAL WORK %	WHAT DATE DID YOUR BUSINESS START? MM DD YYYY	WHAT DATE DID YOUR BUSINESS CLOSE? MM DD YYYY
REASON FOR CLOSURE: <input type="checkbox"/> BANKRUPTCY <input type="checkbox"/> FINANCIAL REASONS <input type="checkbox"/> SEASONAL <input type="checkbox"/> LACK OF WORK <input type="checkbox"/> INJURY/ILLNESS <input type="checkbox"/> OTHER _____					
BUSINESS INFORMATION					
WAS BUSINESS INCORPORATED OR REGISTERED? <input type="checkbox"/> YES <input type="checkbox"/> NO	WHAT DATE WAS BUSINESS INCORPORATED OR REGISTERED? MM DD YYYY	BUSINESS NAME			MY BUSINESS IS OPERATED FROM MY RESIDENCE <input type="checkbox"/> YES <input type="checkbox"/> NO
STREET		CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ( )
BUSINESS TELEPHONE NUMBER ( )	FAX NUMBER ( )	BUSINESS LICENSE NUMBER		GST NUMBER	
CLAIMANT'S AUTHORIZATION					
I certify that the above information is true and correct. I authorize any Employer, Physician, Hospital, Insurer or other organization, or person having my records, data or information concerning this claim, to furnish such record, data or information to Assurant or authorized representative if requested. I understand that in executing this authorization, I waive the right for such information to be privileged.					
<input type="checkbox"/> By checking this box, I acknowledge that the above statement is true as of _____					
CLAIMANT'S SIGNATURE:				DATE MM DD YYYY	
Subscribed and sworn before me, a Notary Public or Commissioner of Oaths for the Country of _____, Signature: _____ Province of _____ this date _____ of _____, 20_____.				NOTARY PUBLIC OR COMMISSIONER OF OATHS LEGAL SEAL STAMP	

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